

## Appendix B

### Action/ Improvement Plan (ASB)

Business Plan Objective <i>(use separate form for each objective/key project)</i>	Responsibility of <i>(identify the officer responsible for achieving this objective - does not have to be Head of Business Unit_)</i>
Council Plan Priority(s) <i>(identify the Council Plan Priority(s) that this objective supports)</i>	<b>Otis Williams: Community Safety Policy Officer</b> Creating a Better Haringey: cleaner, greener, safer. Encouraging lifetime wellbeing at home, work, play and learning. Promoting independent living while supporting adults and children when needed. Delivering excellent, customer focused, cost-effective services.
Description of targets and performance measures	
<ul style="list-style-type: none"> <li>➤ <b>NI 1:</b> Percentage of people who believe people from different backgrounds get on well together in their local area</li> <li>➤ <b>NI 2:</b> Percentage of people who feel that they belong to their neighbourhood</li> <li>➤ <b>NI 3:</b> Civic participation in the local area</li> <li>➤ <b>NI 4:</b> Percentage of people who feel they can influence decisions in their locality</li> <li>➤ <b>NI 5:</b> Overall/general satisfaction with local area</li> <li>➤ <b>NI 17:</b> Perceptions of anti-social behaviour</li> <li style="background-color: yellow;">➤ <b>NI 21: Dealing with local concerns about anti-social behaviour and crime by the local council and police (improvement target)</b></li> <li>➤ <b>NI 22:</b> Perceptions of parents taking responsibility for the behaviour of their children in the area</li> <li>➤ <b>NI 23:</b> Perceptions that people in the area treat one another with respect and dignity</li> <li>➤ <b>NI 24:</b> Satisfaction with the way the police and local council dealt with antisocial behaviour</li> <li>➤ <b>NI 25:</b> Satisfaction of different groups with the way the police and local council dealt with anti-social behaviour</li> <li>➤ <b>NI 27:</b> Understanding of local concerns about anti-social behaviour and crime by the local council and police</li> <li>➤ <b>NI 41:</b> Perceptions of drunk or rowdy behaviour as a problem.</li> <li>➤ <b>NI 42:</b> Perceptions of drug use or drug dealing as a problem.</li> <li>➤ <b>N195:</b> Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)</li> <li>➤ <b>N196:</b> Improved street and environmental cleanliness fly tipping</li> </ul> <p><b>Every Child Matters, Youth Taskforce Action Plan, Safer For All and BVPI 199</b></p>	

Activities to be undertaken	Who will undertake these activities?	When	Resources and source	Council Plan ?
1. Respond to performance against national indicators (particularly <b>NI 21</b> which is one of the six improvement targets). Receive and respond to quarterly monitoring reports for relevant safer communities funded projects.	ASB Partnership Board/CST	Ongoing / actions monitored bi-monthly through ASB Partnership Board	Staff time/ Respect/Youth Taskforce funding/ Safer communities area based grant	
2. Pilot local area problem solving (and refine process in light of learning, especially regarding work of enforcement team and young peoples services where appropriate). To provide support to Area Based Working groups in the implementation of the problem solving model (specific to prevention and lower level ASB).	CST/ASB Partnership Board	Ongoing / actions monitored bi-monthly through ASB Partnership Board	Staff time Safer communities area based grant	

<p>3. Priority actions aligned to the <b><u>Youth Taskforce Action Plan:</u></b></p> <ul style="list-style-type: none"> <li>• <i>Mapping and joining up young peoples services</i> for targeted youth support, looking at assessments, referral pathways, gaps and overlaps (ensuring close working between partners and children and young peoples service) to increase young people's participation in positive activities – the task force will work with 50 areas to help publicise and map what provision is already available to young people</li> <li>• <i>To promote interaction</i> between young people and other sections of society – e.g. through intergenerational activity</li> <li>• <i>Parenting Support Programme of Initiatives</i> – e.g. relating to post of Parenting Practitioner, 'Challenge and Support Projects' (to be developed), 'Intensive Intervention Projects' (to be announced which local areas are to be involved) and 'Challenge and Support Projects'</li> <li>• <i>Develop and implement a community audit tool</i> to help local communities, young people and services resolve tensions – e.g. through the neighbourhood action plans of local police teams (to involve young people and the wider community in what is acceptable behaviour and broker a shared sense of place)</li> </ul>	<p>Children and Young Peoples Service, CST, Youth Taskforce (note: latter subject to agreement)</p> <p>Children and Young Peoples Service, CST</p> <p>ASBAT/CST/Children and Young Peoples Service</p> <p>Police/CST/ Neighbourhood Management/ Housing &amp; Partners</p>	<p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p> <p>Youth Taskforce to monitor and report to Ministers regarding what is happening locally to bring young people and other sections of society together (by July 08)</p> <p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p> <p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p>	<p>Staff time Safer communities area based grant</p> <p>Establishment of a small multi –disciplinary working group for a six month period to undertake this work (<i>to be agreed</i>)</p> <p>Staff time <b>Safer communities area based grant</b></p> <p>Staff time/ Respect/Youth Taskforce funding/ Safer communities area based grant</p> <p>Staff time</p>	
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<p>4. Priority actions aligned to the <b><u>Respect programme / Respect Standard for Housing Management:</u></b></p> <ul style="list-style-type: none"> <li>• <i>Use of Good Neighbourhood Agreements (GNAs)</i> and other initiatives that support the Respect programme</li> <li>• Test the ASB communications strategy, e.g. focusing on environmental enforcement in partnership with a service (such as Housing)</li> <li>• <i>Community Justice Courts</i> (a number of the offence types covered pertain to ASB) - Courts and Judiciary connecting to the community through regular engagement, finding out their views on crimes that are of most concern, the impacts of those crimes and the way offending is tackled. Further, to make partners aware of the initiative and resources the courts have towards problem solving</li> <li>• <i>Scoping of current use of mediation</i> and whether there would be a need for a service</li> <li>• <i>Continued monitoring of enforcement powers</i> surrounding ASB (currently considering the use of Introductory Tenancies in the borough)</li> </ul>	<p>ASBAT/CST/HfH</p> <p>Communications/ CST</p> <p>ASB Partnership Board/CST</p> <p>CST/HfH</p> <p>ASBAT/Police/ Environment Enforcement/CST/Hf H/Housing</p>	<p>Current pilot due to commence in Mountview N15</p> <p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p> <p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p> <p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p> <p>Ongoing / actions monitored bi-monthly through ASB Partnership Board</p>	<p>Staff time</p> <p>Staff time / Safer communities area based grant</p> <p>Staff time / Safer communities area based grant</p> <p>Staff time / Safer communities area based grant</p> <p>Staff time / Safer communities area based grant</p>	
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5. Mental health and ASB joint protocols and common assessment pathways to be developed	MHT/PCT ASBAT/HfH	Ongoing / actions monitored bi-monthly through ASB Partnership Board	Staff time	
6. Research local alcohol use /related ASB and develop appropriate responses	CST/ DAAT	Ongoing / actions monitored bi-monthly through ASB Partnership Board	Staff time Safer communities area based grant	
7. <b><u>Hate Crime Action Plan 2008/9</u></b> – developing key aspects such as third party reporting and continued work in schools surrounding awareness raising and encouraging reporting	CST/ASBAT/Police/ Equalities/CPCG/ LGBT network/voluntary sector/ASB Partnership Board	Ongoing / actions monitored quarterly through Hate Crime Steering Group and ASB Partnership Board	Staff time Safer communities area based grant	
8. Assess new ASB data gathering process and revise especially looking at ‘cross cutting’ assessments – e.g. matching partner agency data for analysis/priority setting purposes	CST, HfH, Environment, Police & Partners	Ongoing / actions monitored bi-monthly through ASB Partnership Board	Staff time Safer communities area based grant	